



AGENDA SELECT COMMITTEE - DEMENTIA

Wednesday, 9th March, 2011, at 1.30 pm

Ask for: **Christine Singh/Sue Frampton**

**Darent Room, Sessions House, County Hall,
Maidstone**

Telephone **01622 694334/694993**

Tea/Coffee will be available before the meeting

Membership

Mrs T Dean (Chairman), Mrs A D Allen, Mr D L Brazier, Mr A R Chell, Mr L Christie, Mr J D Kirby, Mr S Manion, Mr K H Pugh and Mr A Sandhu, MBE

UNRESTRICTED ITEMS

(During these items the meeting is likely to be open to the public)

- 1.30-2.30 pm Judy Ayris, Judith Griffiths + 2 carers from Canterbury Age Concern, Barbara Hagan, Maidstone Carers (with carers Denise Lintern and Doreen Cornelius) (Pages 1 - 6)
- 2.30-3.30pm Carers: Gill Bell, Jeanne Brinton, Belinda Merritt, Sally-Ann Clarke, David Russell, Jo Williamson, facilitated by Lynda Longhurst, KASS
- 3.45-4.30 pm Ian Bainbridge - Deputy Director for Social Care & Local Partnerships, Department of Health South East (Deputy Regional Director of Transforming Adult Social Care Programme Board)

EXEMPT ITEMS

(At the time of preparing the agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public)

At the end of the public session, Members of the Committee should remain in the meeting room for 20 minutes for summing up

Peter Sass
Head of Democratic Services and Local Leadership
(01622) 694002

Tuesday, 1 March 2011

This page is intentionally left blank

Dementia Select Committee – Hearing Sessions 9th March 2011

1.30 & 2.30

Suggested Themes and Questions for carers

Carers attending at 1.30 will be accompanied by representatives from the Carer Support Organisations they are in touch with (Judy Ayris and Judith Griffiths from Age Concern Canterbury and Barbara Hagan from Maidstone Carers). Each carer attending will be asked to introduce themselves and, if they would like to, outline their current situation (or their experiences in the past if they are a former carer). If time permits we will hear more about the work of the carer support organisations or this will be provided in writing later on.

Carers attending at 2.30 are attending independently but will follow the same themes. Lynda Longhurst will assist with facilitating the meetings. An introductory question is likely to be:

“Could you please tell us a little about yourself, the person you support and about your experiences in caring for them”.

If not covered by individual speakers, Select Committee Members may ask:

1. Did you know what to expect when you took on the caring role?
2. Were you given or were/are you able to find the information you need/needed?
3. When the person you care(d) for was diagnosed with dementia, what was this experience like for you both and what happened afterwards? Were things better once you knew the diagnosis?
4. Does the person you care for or did the person you cared for receive medication to alleviate the symptoms of their dementia? What follow up and monitoring was there?
5. Caring is not an easy task, do you feel that the important relationship between you and the person you care(d) for is/was well supported?
6. What has helped to improve your quality of life and that of the person you care(d) for - what did not or does not work so well? What has been helpful?
7. We hope you have seen the draft Terms of Reference and Scope for the review - what aspect do you think are the most important for us to focus on?
8. Do you have any other comments, suggestions or questions about the work we are doing - what would you like to come out of it?

3.45

**Ian Bainbridge, Deputy Director for Social Care & Local Partnerships,
Department of Health South East**

Biography

Ian Bainbridge has worked in Social Care since the late 1970s, initially as a social worker and subsequently in management. After a range of council positions in rural and urban settings in the South West and some experiments with joint agency working, he joined the Social Services Inspectorate. There he pursued, Inspection, Performance and lead responsibilities for aspects of Older People's work before returning to management, this time in the South East Region. With the creation of CSCI, Ian became Deputy Regional Director for London and latterly interim Regional Director before a further spell in council operations and strategy, heading up Adult Services in an environment of high urban deprivation. After an intensive period of modernisation and performance improvement, Ian returned to DH to take up the new post of Deputy Regional Director for Social Care and Partnerships in the South East. In addition to his responsibilities in the South East, Ian has a national role supporting regional implementation of the National Dementia Strategy and has maintained particular interests in the management of change, integrated Dementia services, Intermediate Care and the broader Older People's agenda.

Suggested themes and questions

1. Could you kindly introduce yourself and give a brief outline of the work you are currently involved in.
2. How are NHS organisations working with partners on implementing the National Dementia Strategy in Kent?
3. How are dementia services divided between 'social care' and 'health care' services and what is the impact of the current system on patients and their carers? Does this division lead to any waste, confusion or gaps in service provision?
4. In your experience, how well are we doing in Kent on implementing the NDS compared with other Local Authorities. Is Kent achieving particularly well on any aspects and is there work being done by other Local Authorities and their partners or elsewhere, internationally, that is believed to represent 'the way forward'?
5. Local Authorities have no specific performance requirement on improving dementia care – how will improvements be monitored?
6. What is your view about the role of the Big Society with regard to improving support for people with dementia and any people who may support them?

DEMENTIA SELECT COMMITTEE - HEARING TIMETABLE FOR MEMBERS

March/April (all pm)	Time/ Format	Witnesses	Room
Wednesday 9th March	1.30-2.30	Judy Ayris, Judith Griffiths + 2 carers from Canterbury Age Concern, Barbara Hagan, Maidstone Carers (with carers Denise Lintern and Doreen Cornelius)	Darent
	2.30-3.30	Carers: Gill Bell, Jeanne Brinton, Belinda Merritt, Sally-Ann Clarke, David Russell, Jo Williamson	
	3.45-4.30	Ian Bainbridge - Deputy Director for Social Care & Local Partnerships, Department of Health South East (Deputy Regional Director of Transforming Adult Social Care Programme Board)	
Wednesday 16th March	1.30-2.30	Naomi Hill, KASS Policy Officer	Bewl
	PANEL 2.30-3.30	Irene Jeffrey , Chief Executive, Crossroads WK. Ron Alexander , Chief Executive of Carers First, Claire Bateman , Alzheimer's Dementia and Adult Family Support Officer, Swale and Canterbury Carers Support, Kate gollop Volcare, Tricia Cole , Carer's Support Dover District and Thanet, Tanya Stephens , Carer Support worker, WK NHS Carers Support Project	
	3.45-4.30	Oliver Mills - Managing Director - Kent Adult Social Services	
Wednesday 23rd March	1.30-2.15	Pat Brown, Admiral Nurses Clinical Lead (East), Fiona Martin, Admiral Nurses Clinical Lead (West)	Wantsum
	2.30-3.15	Edith Mgbale - Community Mental Health Nurse	
	3.30-4.15	Dr John Ribchester	
Tuesday 29th March	1.30-2.15	Michael Odell, 2-find me (Carers Watch)	Medway
	2.30-3.15	Simon Bannister, Neighbourhood Development Co-ordinator, Ashford Borough Council (Cultural Services)	
	PANEL 3.30-4.15	Roger Newman , East Kent Independent Dementia Support (EKIDS) - Viniti Seabrooke , Alzheimer's and Dementia Support Services (ADSS), Rock Sturt (ADSS), Christine Locke , Diversity House, Shaminder Bedi , KASS - Guru Nanak & Milan Day Centres, Simon Bannister , Ashford BC	
Tuesday 5th April	1.30-2.15	Sandie Crouch, KASS Assessment and Enablement, Anna Ramsay (Itbc), KASS Senior Practitioner	Swale 2
	2.30-3.15	Penny Hibberd, Director, Dementia Services Development Centre South East	
	PANEL 3.30-4.15	Linda Caldwell , Commissioner for Older People's Services, NHS Eastern and Coastal Kent, Dave Ivatt - Kent Search and Rescue, Kent Police (witness tbc), Kent Fire and Rescue (witness tbc)	
Friday 8th April	1.30-2.15	Justine Leonard, Service Line Director for Older Adults & Specialist Services, Kent & Medway NHS & Social Care Partnership Trust	Swale 1
	2.30-3.15	Anne Tidmarsh, Director of Commissioning & Provision East (and QIPP Lead), Emma Hanson, Joint Commissioning Manager Dementia West Kent Adult Social Services & West Kent Nhs	
	3.30-4.15	Hazel Price, KASS Programme Manager, Kent Whole Systems Demonstrator Programme (Telecare)	

NOTES: 1. It has not been possible to fit in everybody who expressed a wish to attend an interview, or whom we would have liked to interview - but after this period we may arrange a further hearing session and/or apply for additional written evidence. 2. We are meeting and linking in with people in other settings (including consultation events with service users) throughout and beyond the period of the hearings. 3. We will seek to gather evidence from GPs directly or via questionnaire as the review progresses and Dr Ciao Bettini will share the results of his research on referrals with us when completed at the end of March.

This page is intentionally left blank

Dementia Select Committee

Terms of Reference

1. To examine issues around the '9 Steps' of 'Quality Outcomes' for people with dementia and their carers in Kent.

The 9 Steps¹: Draft synthesis of outcomes desired by people with dementia and their carers

By 2014, all people living with dementia in England should be able to say:

I was diagnosed early

I understand, so I make good decisions and provide for future decision making

I get the treatment and support which are best for my dementia, and my life

Those around me and looking after me are well supported

I am treated with dignity and respect

I know what I can do to help myself and who else can help me

I can enjoy life

I feel part of a community and I'm inspired to give something back

I am confident my end of life wishes will be respected. I can expect a good death.

2. To identify good practice and innovation in Kent and elsewhere, that could contribute to achievement of the '9 steps'.

3. To identify factors militating against achievement of the '9 steps' and make recommendations for improvements.

New Draft Scope

(Carers contributing to the review will have the opportunity to comment on the scope in February/early March)

Engage with people with dementia and carers and with older people through district forums.

Address:

Stigma – what are the effects/impacts and how can it be reduced? What can be done to promote awareness among younger people and encourage inter-generational support? What do older people think about the stigma around dementia and how to address it? What groups of people might suffer additional stigma for cultural/other reasons and how could this be addressed?

Awareness-raising among professionals – what training is currently undertaken by professionals in different settings? Is it compulsory/linked to progression? What accreditation is in place? How successful is the training that takes place?

¹ DH (2009) Quality outcomes for people with dementia: Building on the work of the National Dementia Strategy

Inclusiveness of training, care and support – how well are cultural needs of ethnic minorities understood and catered for? What are the issues affecting people with learning difficulties that have dementia? Does having a particular sexual orientation mean that different factors should be taken into account? What issues affect people with dementia who have co-morbidities in relation to accessing support? What services and support are there for people with early onset dementia?

Early diagnosis - what is already known about factors preventing early diagnosis? What is happening across Kent and what best practice has been identified? What are the issues for GPs and other professionals? How could things be done differently? Is diagnosis always necessary? What are the processes for referral?

Post-diagnosis support - how are people with dementia supported post-diagnosis? What services are already in place? What best practice examples are there? Where are the gaps in the provision of support? How can the role of the voluntary sector be maximised?

Carers – what can carers expect as they take on the caring role? How is the partnership between a carer/carers and the person they care for supported?

Technology - what is the role of technology including Telecare in maintaining peoples' independence and supporting carers? What ethical issues need to be considered?

Information, advice and guidance - can people with dementia (including those who may not be diagnosed) and carers access the information they need including signposting to support, at the right time, in the right places and in the right formats?

Decision-making - Mental capacity: how and by whom is this assessed – what are the issues? What are the implications of Lasting Power of Attorney and how are people enabled to make decisions about their future? What are the issues around deprivation of liberty and how is this applied?

Personalisation – What are the issues around personalised budgets and direct payments for people with dementia? What are the issues for carers?

Person-centred care – how can joint commissioning contribute to person centred care? What opportunities are there for pooling budgets for care and support from different sources in order to provide more personalised services?

Exclusions

It is proposed 'end of life care', other than from the perspective of decision-making, is not included, it being more suited to investigation by a separate, full and focussed select committee review.